

Splattered Woods is a Family owned business if there are no reservations, no one shows up for work. In other words **Splattered Woods is closed unless we have a party scheduled.** We re-arrange our schedules and days for you to play. So we depend on you showing up. Employees are called in and we have to pay them even when parties do not show up.

**In order to avoid this and keep your rates with us as low as possible we now require a deposit for all parties that are scheduled.....NO EXCEPTIONS! In order to be put on our schedule a deposit of \$30 has to be received by Splattered Woods first.**

## **DEPOSIT/CANCELLATION POLICY**

Deposit refund will be made ONLY if cancellation is made 48 hours prior to your scheduled event. If you cancel after that time frame then you will have to reschedule your party. Rescheduled parties have to be agreed upon by Splattered Woods and booked during an open availability on our schedules. You will have 6 months to reschedule your party. If party is not rescheduled during this time then you forfeit your deposit.

No-shows forfeit their deposit-no exceptions.

If weather forces Splattered Woods to cancel your party (which will be done the day of) then you will have the choice to reschedule within 6 months of your original party date or receive a deposit refund. This is ONLY if Splattered Woods cancels your party.

We play rain or shine – the only time we will cancel due to weather is in the case of thunderstorms or unsafe travel conditions.